



London Party Boats ("LPB") Booking Terms and Conditions 2025

MV EMERALD OF LONDON ("the Vessel")

This Vessel holds a maximum of 140 people and LPB require a minimum of 70 passengers.

BOOKING

No booking can be confirmed until a completed and signed copy of the Booking Form indicating acceptance of these Terms and Conditions has been received and accepted by LPB. All bookings, with agreed prices, will be confirmed to the Organiser by LPB in writing.

Any person named on the Booking Form as Organiser shall be considered the Organiser and shall be bound by these Terms and Conditions. The Organiser shall be liable for all charges made by LPB.

Organisers must be over the age of 21 to hire any of our vessels.

Photo ID may be required to confirm the person named on the Booking Form. Failure to provide valid photo ID when requested will result in the event being refused.

The person named on the Booking Form as Organiser must be in attendance on the day of the event. In the circumstance, where the person named on the Booking Form as Organiser cannot attend the event, written notice should be given to LPB at least 72 hours prior to the booking date. Full contact details and photo ID of the nominated person to act on the Organiser's behalf must be given in writing.

If the person named on the Booking Form as Organiser does not attend the event without prior notice being given in writing, the event will be cancelled and in this situation no refunds will be given.

Where two or more persons are named on the Booking Form, they shall each be considered the Organiser and shall be jointly and severally liable under these conditions.

On functions where more than 10% of guests will not be drinking alcohol, the office should be notified in advance of the booking as the minimum bar spend will be required at time of booking with the exception of under 18 events i.e. school proms

PASSENGER NUMBERS

If the passenger number falls below **70 guests**, a minimum bar spend of £2,500 will be required.

The number of bar staff is calculated on the number of passengers stated on the booking form. Bar staff to guest ratio is 1:50. If passenger numbers fall below the stated number on your booking form you will still be liable for the number of bar staff hired for the function not the actual number attending the function.

BOOKING DEPOSIT

A Non-Refundable Deposit of £250 is payable upon Booking.

Pier bookings will be made upon receipt of the £250 booking deposit. Embarkation and disembarkation times and piers may vary depending on pier availability.

The Organiser should refrain from advertising the event or piers until LPB has provided written confirmation that the pier booking and time of event are confirmed.

PAYMENT

All invoices are payable in full 21 days before the function.

Any additional charges incurred during the function must be settled at the end of the function by card or cash.

Cheques are not accepted.

In the event of any accounts not being settled by the end of the function LPB will invoice for the amount outstanding plus a 10% administration charge.

CAPTAIN'S CONTROL OF VESSEL

During Hire, the Vessel will remain under complete control of the captain and/or crew. If for Weather, Tidal or other reasons, the captain considers it necessary to vary the Scheduled trip; his orders will be accepted by the Organiser. Should the Organiser have any cause for complaint, he/she must notify the captain before termination of the hire. Complaints not notified will not be accepted after the function.

RIGHT TO SUBSTITUTE

LPB reserve the right to substitute another Vessel and, if necessary, for reasons beyond their control, to cancel the Hire.

LIABILITY OF LPB

ORGANISERS SHOULD PAY ATTENTION TO THIS CLAUSE

LPB shall not be liable for:

- **loss or damage to property belonging to the Organiser or passengers unless the loss or damage was directly caused by LPB's negligence**
- **any indirect loss from contract, tort (including negligence) or for any loss of profit arising under or in connection with the booking or Hire of the Vessel**
- **Delay, cancellation or loss caused by an event outside the control of LPB**
- **Losses that were avoidable by you taking reasonable action including following LPB's reasonable instructions**

Nothing in these terms and conditions limits any liability which cannot legally be limited including but not limited to death or personal injury caused by LPB's negligence.

DAMAGE AND LOSS

Organisers shall be liable for any loss and/or damage to the Vessel, its equipment, or fixture and fittings. caused by the Organiser or persons in their party. Before embarkation of the Vessel the Organiser is invited to inspect the vessel.

CANCELLATION

No cancellation will be accepted within 21 days prior to your function. If the Organiser wishes to cancel the function within the 21-day period, the full amount of the invoice remains payable.

LPB require payment to terms. Payment must be made on time, in full, and without any deduction, set off or counterclaim. In the event that an account is outstanding, LPB will refer the matter to our debt collection agent, which will incur costs. Any costs incurred to collect the debt will be added to the existing debt, plus VAT at the prevailing rate. You agree that you will be legally liable to pay us that surcharge, and that payment of the same can be enforced against you in court.

The booking deposit is non-refundable.

LPB reserve the right to cancel a function or retain all/part of any payments made if it is discovered that the information given by the client on the provisional booking form is in any way false, or if the function contravenes any part of these terms and conditions and in this situation no refunds will be given.

FORCE MAJEURE

A Force Majeure Event means any circumstances not within LPB's reasonable control including, but not limited to acts of God, flood, earthquake or other natural disaster; epidemic or pandemic; terrorist attack, civil war, civil commotion or riots, war, threat of or preparation for war, armed conflict or imposition of sanctions; nuclear, chemical or biological contamination; fire, explosion or accident; non-performance by suppliers or subcontractors where applicable; and interruption or failure of utility service.

LPB shall not be liable for any failure or delay in performing any of its obligations under this agreement for so long as, and to the extent that its performance is directly prevented, hindered or delayed by a Force Majeure Event.

For so long as LPB's liability in relation to any of its obligations is suspended as above, the Organiser shall not be liable for any failure or delay in performing its corresponding obligations.

LPB shall promptly notify the Organiser in writing of the start of a Force Majeure Event and shall use reasonable endeavours to limit the effect of the Force Majeure Event on the performance of its obligations.

If LPB is not able to resume substantive performance of any suspended obligations within 7 days after giving notice of the Force Majeure Event, either party may terminate this agreement by giving not less than 5 days' written notice to the other party.

In the event of termination as a result of a Force Majeure Event, the provisions of clause headings **Booking Deposit** and **Cancellation** shall still apply.

EMBARKATION

The Vessel will be ready for boarding 30 minutes before the requested embarkation time and passengers will not be permitted to board before this time, regardless of the weather conditions. Organisers are requested to pass this information to their party to ensure they arrive at the correct time.

The Vessel will leave the pier at the requested time and anyone not on board will be left behind. LPB will not be responsible for late passengers missing the function.

Pier bookings are pre-booked and cannot be amended or extended on the day.

Any passengers perceived to be under the influence of alcohol or drugs may be refused entry to the Vessel.

DISEMBARKATION

The Vessel will arrive at the chosen disembarkation pier 15 minutes before the end of the function which is when the bars will close. Passengers will then have 15 minutes to finish their drinks and disembark. All passengers must be disembarked by the end of the function. Passengers delaying the end of the function will incur additional hourly charges at the appropriate rate and these will be billed to the Organiser.

ENTERTAINMENT

Clients wishing to provide their own entertainment must hire LPB DJ equipment. **LPB do not permit any own DJ equipment to be brought on board.** When LPB DJ equipment is hired, a sound technician will be provided by LPB to be on board to assist with the set up and sound levels.

Noise limiters are fitted on all our Vessels in order to comply with current noise regulations and these are under the Captains' control at all times.

Music volume will be lowered in certain residential areas along the river Thames. The office team and sound technician on board can advise of the specific areas.

Should any DJs and/or MCs shout or use abusive language whilst using the microphone, a warning will be issued. The microphone will be confiscated for the duration of the hire if any requests or instructions from the sound technician are ignored.

Any aggressive, violent behaviour or verbal abuse towards the LPB DJ and/or LPB Sound Technician will not be tolerated under any circumstances, and you may be removed from the pier/Vessel by security, or your function will be terminated at the nearest pier.

Drinks are not permitted in the DJ booth.

A maximum of 2 people can be behind the DJ booth at any one time.

Clients may be required to provide names of DJs and bands that will be on board prior to the event.

The cost of television screen hire is £80+VAT and is not included in the vessel hire fee or the hire of DJ equipment fee.

OWN ENTERTAINMENT

LPB have a full list of trusted suppliers offering Casino Tables, Photobooths, Selfie Mirrors, Caricaturists, Magicians, LED light up numbers, Silent Disco, Singers, Bands etc.

Any electrical equipment must be PAT certified and authorised by the office team to be brought onboard prior to the event. Measurements may be required.

Any electrical equipment and/or musical instruments that have not been authorised by the office team will not be permitted onboard and will remain at the pier.

Organisers intending to provide their own entertainment will be subject to a fee of £200+VAT.

SECURITY

On selected functions, LPB security are mandatory. Please speak to a member of the sales team for further information.

Organisers are not permitted to organise their own security.

Any passenger exhibiting aggressive, violent behaviour or verbal abuse towards any staff and/or other passengers will not be tolerated under any circumstances may be removed from the pier/Vessel by security, or your function will be terminated at the nearest pier.

BAR / BAR STAFF

All bars onboard accept both cash and card, with a £10 minimum card spend.

The hire of the Vessel includes the cost of the bar staff and is subject to our minimum passenger number, as stated above.

Any passenger exhibiting aggressive, violent behaviour or verbal abuse towards any bar staff will not be tolerated under any circumstances, and, may be removed from the pier/Vessel by security, or function will be terminated at the nearest pier.

ALCOHOL

Alcohol will not be served whilst alongside a pier and if you arrange for the Vessel to remain at a pier for any length of time during a function then the bars will be closed. It is the Organiser's responsibility to ensure that their guests understand this.

LPB reserve the right to refuse to serve alcohol if, in our reasonable opinion, LPB believe that you are intoxicated or likely to become intoxicated if LPB serve you further alcoholic beverages.

Failure to notify the office will result in the bar manager adding the minimum bar spend prior to departure.

NO CORKAGE

Clients are not permitted to bring any of their own beverages on board, but can purchase bottles of champagne or wine prior to the function (does not apply to promoted ticket events).

Any unauthorised drinks found on the Vessel will be confiscated.

GLASSES

All drinks from the bar are served in plastic glasses regardless of type or quantity of drink purchased. Soft drinks, spirits and mixers, half pint of lager and wine are served in half pint plastic tumblers. Pints of lager are served in plastic pint glasses. Champagne and sparkling wine are served in plastic flutes.

Please note glassware can be arranged on this vessel for a supplement fee.

RECEPTION DRINKS

Reception drinks by the glass/plastic will be pre-poured and handed to passengers by a member of bar staff when boarding.

Reception drinks are not included with minimum bar spend and will be charged separately.

ALL INCLUSIVE DRINKS PACKAGES

Drink packages are subject to approval and terms and conditions apply.

All passengers onboard must have the same drinks package.

Maximum of 2 drinks served per person at any time.

Soft drinks to include – orange juice, cranberry juice, Pepsi, Diet Pepsi, lemonade, tonic

and mineral water.

Unlimited house wine/prosecco by the glass only.

Shots and cocktails are not included.

Drinking to excess will not be permitted and participants are required to drink responsibly.

Management reserve the right to withdraw this offer at any time and without prior notice and reserve the right to refuse serving alcohol to any participant at any time without notice. Alcohol is served to over 18s only and proof of ID will be required.

CHALLENGE 25 POLICY

LPB operates a challenge 25 policy. So, if you are lucky enough to look under 25 and would like to purchase alcohol, please bring valid photo identification with you. Failure to provide valid photo ID will result in no alcohol to be purchased.

LPB only accept the following forms of ID:

- International passport
- UK photograph driving licence

UNDER 18 YEARS OF AGE PARTIES

All 18 and under events can only be booked on a Monday, Tuesday or Wednesday and the event must finish before 10pm.

Security staff and an all-inclusive soft drinks package are mandatory for all under 18 events.

CATERING

Catering, entertainment and security services are subcontracted. LPB will always do our best to provide the service as confirmed but if because of exceptional events outside of our control, including but not limited to major traffic incidents, severe weather, acts of God or terrorist attacks, the service cannot get to the pier in time for the start of your function LPB will not be held liable for any loss of cruise time or costs of replacement services. LPB will endeavour to match the menu but reserve the right to substitute items of a similar value.

Clients using LPB caterers must order food for everyone on board. All menus require a minimum of 50 covers to be ordered. If your passenger numbers are less than 50 you can still order catering through our subcontractor but must pay for the minimum of 50 covers. All dietary requirements must be given no later than one week before the charter date. Any requirements provided after this date are not guaranteed to be accommodated for. LPB do not operate a nut free kitchen and therefore LPB cannot guarantee that products are free from nuts or traces of nuts.

No food or drinks are to be brought on board unless discussed with the office prior to your charter date. Any unauthorised drinks or food found on the vessel will be confiscated.

Organisers may use their own caterers for a surcharge. This surcharge will apply to all passengers onboard. The surcharge does not cover any beverages. This surcharge only covers the waste disposal and does not include use of any utensils, crockery, cutlery or linen.

Please note any serving galleys onboard are strictly limited to LPB staff access only and cannot be used/hired when providing own catering.

PHOTOGRAPHY

Any photographs taken on-board by our in-house photographer remain the property of LPB and can be purchased direct from us either on the cruise or after the event subject to availability. By signing our T&C'S you agree to LPB using any such photography for promotional purposes, to include printed advertisements, web content and email campaigns.

TABLES AND CHAIRS

Extra tables and chairs can be hired from LPB. Please contact the sales team for further information.

Removal of any tables and/or chairs onboard incurs an additional cost for storage.

BIRTHDAY CAKE

A £50.00 deposit (per cake) will be required at the beginning of the function and will be refunded at the end providing no cleanup costs are incurred.

SET UP TIME

Set up time is at Festival Pier and must be pre-booked. Passengers will not be permitted to board the Vessel before the booked time.

LPB will endeavour to allow up to 60 minutes prior to departure (45 minutes prior to boarding), however, set up time is not always guaranteed and dependent on pier availability.

Any Organisers requiring more than an hour set up time must book additional hours which will be charged at the normal hourly rate.

If set up time is not requested, it will be assumed it is not required.

Passengers permitted on board during the set-up time is restricted to up to a maximum of ten people. Any other passengers will be asked to disembark until the Vessel is ready for boarding.

During the free set up time LPB reserve the right to clean and re-stock the vessel, take deliveries and conduct viewings.

Organisers will have 15 minutes to de-rig any decorations/equipment during the passenger's disembarkation time. All decorations must be removed by the end of the function. Any decorations or equipment left on the vessel after the event will be disposed of.

Any Organisers requiring more than 15 minutes derigging time must pre-book additional time which will be charged at the normal hourly rate.

GENERAL

LPB regrets the following are not permitted on board under any circumstances:

- Party poppers, silly string, confetti or table confetti.
- Dry ice, smoke or bubble machines.
- Lit candles, sparklers, fireworks naked flames or similar
- Drugs
- Own alcohol

25% DISCOUNT ON BOAT HIRE



25% discount is only valid during the months of January, February, March and April.

No other promotional discounts or offers can be used in conjunction with this offer.

PIRATE RADIO STATIONS

No event shall take place, which refers, either directly, or indirectly, to any pirate radio station in any form.

Advertising of any event shall not include either the name of any pirate radio station, or of any person connected with any pirate radio station.

No DJs, MCs or other people working for any pirate radio station shall be allowed to perform at this venue.

During the event, no reference shall be made to any pirate radio station. Any breach of this clause will render the Organiser liable to summary cancellation of the event, with no reimbursement of costs.

LPB will endeavour to make your party successful, and to this end LPB offer you river knowledge and skill.